

Subprocessor List

Preamble

This subprocessor list identifies processors within the meaning of Art. 28 GDPR of Userlane that provide services that power Userlane’s offerings based on the Userlane Master Subscription Agreement / Terms of Service (hereinafter: “Main Contract”) and the Data Protection Addendum (hereinafter: “DPA”) concluded between the parties.

Subprocessors who provide technologies to power the Userlane’s offerings

Subprocessor	Data processed	Purpose of processing	Processing location
Microsoft Ireland Operations, Ltd. (Microsoft Azure) The Atrium Building Block B, Carmanhall Road Sandyford Business Estate Dublin	All as defined in Schedule 1 of the DPA	Data Center Management (Userlane serves all its applications from Microsoft Azure Datacenters)	EU
Mailgun Technologies, Inc. (Mailjet) Mailjet SAS 4 rue Jules Lefebvre 75009 Paris, France	Email addresses of Admin Users; Email addresses of End Users only if configured by Admin Users	System relevant Email communications (e.g. Manager Invite, User Invite, Password Reset, Guide Alarm)	EU
Tableau Software, LLC. NorthEdge 1621 N 34th St. Seattle, WA 98103	All as defined in Schedule 1 of the DPA	Analysis of Userlane product usage and customer success metrics.	EU
Sentry 45 Fremont Street, 8th Floor San Francisco, CA 94105	All as defined in Schedule 1 of the DPA	Diagnose, fix, and optimize the code performance.	EU



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