

Professional Service Subprocessor List

Preamble

This subprocessor list identifies processors within the meaning of Art. 28 GDPR of Userlane that provide services that power Userlane's offerings based on the Userlane Master Subscription Agreement / Terms of Service (hereinafter: "Main Contract") and the Data Protection Addendum (hereinafter: "DPA") concluded between the parties.

Furthermore, it is clarified that the listed subprocessors act solely as subprocessors where Userlane provides dedicated Professional Services under the scope of the Main Contract and the DPA. Their involvement is strictly limited to such Professional Services engagements and does not automatically extend to the general provision of Userlane's platform or software unless expressly specified.

Subprocessors who provide Professional Services to enhance the Userlane's offerings

Subprocessor	Data processed	Purpose of processing	Processing location
New Metrics FZ-LLC United Arab Emirates, Dubai Internet City, Building 10	All as defined in Schedule 1 of the DPA	Professional Services (like Content Creation & maintenance) and System Implementations	ME
SolutionsATI Consulting, Inc. 10080 N Wolfe Rd Ste SW3-200Cupertino, CA 95014	All as defined in Schedule 1 of the DPA	Digital adoption implementation, Premier support, Training and communication, Content creation and media, Ongoing managed	USA

		services and optimization support.	
SolutionsATI Consulting India Private Limited 4/02, Ground Floor, 15th Cross II Block, Jayanagar, Bangalore, Karnataka, India, 560011	All as defined in Schedule 1 of the DPA	Digital adoption implementation, Premier support, Training and communications , Content creation and media, Ongoing managed services and optimization support.	India
XA ³ Inc, 14425 Falcon Head Blvd, Austin, TX 78738, USA	All as defined in Schedule 1 of the DPA	Digital adoption implementation, Premier support, Training and communications , Content creation and media, Ongoing managed services and optimization support.	USA